

## Regional Meeting Update –North East

Regional Chair – Peter Anstess

Venue	Virtual Meeting (MS Teams)
Date	Wednesday 5th August 2020 10:00hrs
Date of last meeting	Monday 6 <sup>th</sup> July 2020 13:00hrs
Meeting objective	Informal update across the region
TUCO Contacts	Jane Eve (Head of Contracts) – <a href="mailto:jane.eve@tuco.ac.uk">jane.eve@tuco.ac.uk</a> Hannah Myton-Wright (Category Manager) - <a href="mailto:hannah.myton@tuco.ac.uk">hannah.myton@tuco.ac.uk</a> Sarah McLoughlin (Head of Academy) – <a href="mailto:sarah.mcloughlin@tuco.ac.uk">sarah.mcloughlin@tuco.ac.uk</a>
Attendees	Jane Eve – TUCO Hannah Myton-Wright - TUCO Sarah McLoughlin - TUCO Peter Anstess – University of Sheffield Julie Tong – University of Leeds Mark Agar – University of Leeds
Apologies	Joanne Jordan – University of Leeds Darren Proctor – Sheffield Hallam University Michaela Booth – University of Huddersfield Nick Burdett – Leeds College of Music

### 1. TUCO Framework Updates (JE)

#### Convenience Retail Framework (new)

New Agreement went live on 1<sup>st</sup> July 2020. All documents relating to the new agreement are available to view and download on the TUCO website.

Lot 1 Confectionery, Snacks & Soft Drinks

Lot 2 Cakes (Ambient, Chilled, Fresh & Frozen)

Lot 3 Convenience Retail Grocery (Ambient, Chilled, Fresh & Frozen)

Lot 4 Convenience Retail Alcohol

Lot 5 Convenience Retail Non-Food

Lot 6 Cigarettes, Tobacco, E-Cigarettes and associated products

Lot 7 One Stop Shop (incl. all above)

Two lot 7 suppliers are still pending (due to discussion on terms & conditions). They are Nisa and Costcutter.

### Vending DPS

The opportunity is closed for initial bids and submissions are currently being evaluated.

As there have been technical issues the current framework has been extended to 30 September 2020.

### Sandwiches Framework

Received news that Tiffin sandwiches and Street Eats are merging on 1<sup>st</sup> July 2020. Currently awaiting official notification. In the short term, both brands will continue and there should be no change to customers.

## 2. Academy update/reminders (SM)

- No face to face Academy activity until 2021 at the earliest
- Looking at the feasibility and demand for a mental health course that will provide institutions with training for mental health first aiders – supporting safeguarding of students and direct reports
- Compliance courses – will be able to offer all courses by webinar and still be able to certificate through collaboration with institution by setting up a staff member at the institution as an invigilator in the TUCO centre
- TUCO is supporting a bid from a consortia of universities for a grant from the Doctorial Training Centre in Transformative Food Systems. This will give us access to research projects on menu planning, meal concepts that are based on nutritional composition and environmental sustainability. It can also provide an opportunity to give free training on the above for members
- Building a programme of forums to provide tools and support for all tiers in member institutions – starting with Leadership workshop which will additionally have a panel review / networking session post event. Also looking at sustainability and business planning
- Free webinars will continue for the foreseeable
- Free online courses for Food Safety and Allergens still available
- Working with University of Edinburgh to create a resource for students for ‘one pot’ cooking recordings from university chefs
- Virtual conference for the end of the year will be looking at “Managing disruption and change in a VUCA world” (VUCA is Volatile, Uncertain, Complex and Ambiguous) – hoping to still be creative with some virtual tours and an exhibition centre for partner suppliers

## 3. Member Updates

University of Leeds – Julie - The refectory has remained open through the outbreak. Face shields are being worn by staff. 2m distancing is being observed. Customers are wearing masks. Disposable masks are available at the door and are being issued free of charge. Sanitiser is positioned at the door. Tills now have screens. Trying to keep to one chef in the kitchen at present but working areas have been marked out.



The University Caterers Organisation

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After lock down a lot of surplus stock was left which was given to charity. Product lines are being consolidated on consideration being given to purchases in case of a 2<sup>nd</sup> lockdown.

Self-catered packages are being offered. There is still uncertainty over numbers on campus and whether or not they will use outlets. Leeds are currently estimating numbers at 50% of normal. 60 casual staff will not be needed. Delivered services and more profitable areas have been hit. A phased re-opening is scheduled.

University of Leeds – Mark- Lightweight visors have been purchased at £3.50. They have a foam band and are a disposable product. 100k washable masks have been purchased at £1.15 each with a 6 week lead time. These will be given out to staff and students. 623 automatic wall sanitiser units have been purchased with a further 1500 due shortly and 200 free standing units all using the same liquid. Sanitiser has been forward ordered which should last until Christmas. Bunzl Catering are slightly more expensive but have provided and are providing an excellent service. Problems are being experienced acquiring stocks of disposable aprons and gloves.

University of Sheffield – Only the convenience store has been open. Some of the catering team will return on 1<sup>st</sup> September. Screens have been considered but are cost prohibitive. As staff move around it has been decided that visors will be worn. Sanitiser stations will also be available. Students are expected to start arriving from 17<sup>th</sup> September with the term starting beginning of October. The message to university staff is to work from home. All casual catering staff contracts have ended. Voluntary Severance to a total of £12m has been offered. This will be reviewed with pay cuts and compulsory redundancy being considered.

Both Leeds and Sheffield will be using disposables with no keep cups. Sheffield will be cashless from September and also using click and collect via MCR. Leeds are considering click and collect from January 2021.

#### 4. Next Meeting

Hannah to contact Peter beginning of September to arrange a meeting later in the month.