

Regional Meeting Update – North East

Regional Chair – Peter Anstess

Venue	Virtual Meeting (MS Teams)	
Date	Tuesday 10 th November 2020 @ 02:00 pm (until 03:30 pm)	
Date of last meeting	5 th August 2020	
Meeting objective	Informal update across the region	
TUCO Contacts	Judith Hoyle (Executive Assistant) Hannah Myton-Wright (Category Manager) Sarah McLoughlin (Head of Academy)	Judith.hoyle@tuco.ac.uk hannah.myton@tuco.ac.uk sarah.mcloughlin@tuco.ac.uk

1. Introductions
2. Presentation from Rob Adair, Chicago Town (@ 02.15)
3. TUCO Update
4. TUCO Framework Updates (HMW)
5. Academy update/reminders (SM)
6. TUCO Board / General Update
7. Member Updates
 - The six months of lock-down - who remained open, what support was given and what were the highs / lows
 - The re-opening process - screening, PPE, distancing, app ordering
 - What has gone well?
 - Any gems to offer that may support others?
 - We could do a section on How TUCO can support you?
8. AOB; who would the group like to present at our next meeting?
9. Date of Next Meeting
10. Presentation from Gareth Hess, Delice de France (@ 03.15)

TUCO North East Regional Meeting

Tuesday 10th November 2020 at 2:00 pm via Teams

MINUTES

Attendees:	Peter Anstess [Chair]	Sheffield
	Mark Agar	Leeds
	Jon Broadhurst	Sheffield Hallam
	Lyndsey Gallagher	Leeds Beckett
	Steven Hogg	Newcastle
	Judith Hoyle	TUCO
	Linda Joyce	Durham
	Sue Lightfoot	TUCO Sustainability
	Sarah McLoughlin	TUCO Academy
	Mark Mullaney	Hull
	Hannah Myton-Wright	TUCO
	Darren Procter	Sheffield Hallam
	Sharon Swales	Leeds Beckett
	Aaron Tong	Huddersfield
Julie Tong	Leeds	
Apologies:	Neil Addison	Newcastle College Group
	Nick Burdett	Leeds Conservatoire
	Lesley Carden	Leeds Beckett
	Rachael Devlin	Durham
	Richard Mangan	Leeds Beckett
	Rebecca Morris	Durham
	Anita Northing	Leeds Beckett
	Nicola Routledge	Teesside

1. Apologies for Absence

Apologies were as above. Peter welcomed all the members especially new attendees Lyndsey and Aaron.

2. Presentation by Rob Adair of Chicago Town

3. TUCO Frameworks Update

New frameworks are still being awarded and the further competitions are going ahead. Convenience Retail went live on 1st July but Costcutter have decided that they do not wish to be part of this anymore. Legal terms have yet to be agreed with NISA. Vending is now under the DPS system. Waste is being re-tendered in 2021 with 5 lots.

Extensions

IFDC has been extended until 31st March 2021 when it will be re-tendered as a DPS to introduce new products onto the framework.

Catering Light and Heavy is extended until 12th November 2021.

Recruitment is extended until 30th August 2021.

Milk and Bread is extended until end October 2021.

There were price increases on the Soft Drinks framework in October. L R Suntory have changed their name to Suntory Food and Beverages UK & Ireland.

Temporary Structures – Danco plc have now been added.

Contract Review meetings have started to be held again albeit virtually. They are currently doing Soft Drinks and DipChem will be held in December.

There will be a brand new EPOS framework with several lots however this is still in the research stages.

Mark Agar asked about the Brexit Impact Tool – this has now been updated and is on the website.

4. TUCO Academy Update

Sarah announced that a survey will be going out on 12th November based on budgets, incomes, staffing levels and benchmarking. Results will then be collated and circulated at a later date. Webinar courses are continuing but the beer webinar has had to be moved from December to January. The virtual conference will be held on 18th November with well over 100 delegates and 67 registered for the evening event.

5. TUCO Board Update

Phil Rees-Jones has now taken over as Chair. He held one to one catch up meetings with Regional Chairs and also held a Regional Chairs' Group meeting on 3rd November.

6. Member Updates

Leeds (Procurement)

They have spent substantial amounts of money on PPE as part of the Covid re-entry. They have had no significant requirements so have basically spent money on high stocks of this. They purchased over 1,600 wall-mounted hand sanitizer units but due to the lack of students on campus this has now lasted a lot longer than expected. Mark's team are very focused on delivering a good service to the catering operation.

Leeds (Catering)

Julie confirmed that the Catering Team have never been short of PPE. The refectory has been open throughout this period and they have catered for students. They are also looking after the international students who need feeding. With regard to the coffee shops, they anticipated numbers of around one third to one half coming through in September but this did not happen so the number of coffee shops open has had to be scaled back. Food banks in Leeds have been supported by the university excess stock. They have been catering for so many students with numerous dietary requirements.

Leeds Beckett

They only have two coffee shops open at the city campus.

They have opened a new building and the coffee shop in there has done a reasonably good trade over the past couple of months. They do not actually have any catered halls but have been providing isolation packs for the international students and had an American football school which came over. They are currently in the process of changing the dates for the end of this term and the start of the new one.

Durham

Linda had had a challenge to get stock ordered. Returning students had caused a massive outbreak of Covid cases. A large number of students have gone home and are working online. The VC has given them an extra week off over the Christmas period.

Newcastle

All the students went home in March and all the outlets were closed. They had a phased re-opening in September but the students coming back caused an outbreak of Covid so most of the teaching is online for this term. 60% of their cafes are open with around 10% of Turnover. They have struggled to obtain PPE as the NHS was prioritized. They got a lot of their supplies from Banner.

Hull

Mark had not placed any staff on furlough to start with as he is responsible for cleaning, campus security etc and staff could be redeployed elsewhere. They had around 500 students who have stayed with them all the way through. He is still hopeful that the big cohorts of international students will come through in January. They have committed to the planned teaching where a percentage of the students will have a percentage of their lectures in the lecture theatres. At the end of their lectures the theatre has to be completely cleaned and sanitized. International students are being catered for. All students self-isolating are being given a 14-day catering box. The week of our meeting, the majority of catering staff have had to be furloughed. Mark has been nominated as the Covid Community Co-ordinator focusing on how to get students off campus before Christmas then back in again in January.

Sheffield Hallam

Their campus shut down in March and catering staff were furloughed – the only people left on site were security staff. They forecast for 25% of income for this term but are currently trading at 5% so the staff are on flexible furlough. Around 25 to 30% of students have now returned home and the vast majority of those left will be returning home for Christmas. Events and Hospitality are closed until at least Easter. They need to ensure that whatever student experience they are promising, they will have to deliver.

Sheffield

They have six cafes open which are barely ticking over. The Convenience Store in the Residences is doing exceptionally well and actually busier than this time last year. Peter is at around 5% of sales. They are currently in discussion about whether any students will be staying over Christmas. On the Sustainability front, they are just doing the bare minimum.

Huddersfield

Aaron reported that they were originally going to open six outlets out of the 14 but did hardly any business at all. They had forecast that around 30% of their student base would be on site but this year the figure was more like 5%. They now have just 2 units open which are Starbucks and Neo Pizza. No hospitality is planned until at least summer 2021 and all catering staff have been moved over to cleaning.

7. Sustainability

Sue announced that the TUCO Sustainability Group will meet virtually on 26th November and that any members are welcome to join. She is sending out a Sustainability questionnaire on what aspects people are focusing on ie plastics use, waste, Greenhouse Gases and Scope 3 etc. She is currently working on a common methodology for Scope 3. She is also updating our policies – Environmental Sustainability is done and on the website, Modern Slavery is work in progress and the Greenhouse Gases has been updated. The Sustainability Development Goals – Strategy for the Planet are on the website and she is currently doing work with PS100 20% Meat Reduction, Friends of the Earth and Kale Yeah!

8. Presentation from Gareth Hess (ProJuice) and Carl Fisher (Delice de France)

9. Any Other Business

As there was no other business, the meeting was closed at 3:30 pm.

10. Dates and Venues for Future Meetings

The first meeting for 2021 was proposed as late January/early February – exact date to be confirmed.