



The University Caterers Organisation

Regional Meeting Update – North West

Venue	Virtual Meeting (MS Teams)
Date	Wednesday 1 st July 2020
Date of last meeting	Thursday 28 th May 2020 (Virtual Meeting)
Meeting objective	Informal update across the region
TUCO Contacts	Jane Eve (Head of Contracts) – jane.eve@tuco.ac.uk Sarah McLoughlin (Head of Academy) – sarah.mcloughlin@tuco.ac.uk Mandy Johnston (Category Manager) – mandy.johnston@tuco.ac.uk
Attendees	Jane Eve – TUCO Mandy Johnston – TUCO Sarah McLoughlin – TUCO Ros Wilkinson – Lancaster University Margaret Haynes – Lancaster University Angela Church – Bangor University Nichola Gill – University of Manchester Ann Bickerstaffe – University of Liverpool Peter Walters – University of Keele Derek Rout – University of Bolton Joanne Timperley – RNCM
Apologies	Ian White – Regional Chair (University of Chester) Colin Burrow – Runshaw College

1. TUCO Framework Updates (JE)

Kitchen Equipment Maintenance, Deep Cleaning and Ventilation Ducting DPS

We have a new supplier awarded onto the Framework for the following lots: Merlin Catering & Refrigeration Ltd

Lot 1: Catering Equipment Maintenance

Lot 2: Refrigeration Equipment Maintenance

Lot 3: Dishwashing Equipment Maintenance

Merlin are based in Lichfield

Convenience Retail Framework (new)

Framework has now been awarded.

Lot 1 Confectionery, Snacks & Soft Drinks



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- Lot 2 Cakes (Ambient, Chilled, Fresh & Frozen)
- Lot 3 Convenience Retail Grocery (Ambient, Chilled, Fresh & Frozen)
- Lot 4 Convenience Retail Alcohol
- Lot 5 Convenience Retail Non-Food
- Lot 6 Cigarettes, Tobacco, E-Cigarettes and associated products
- Lot 7 One Stop Shop (incl. all above)

Full details to be published on TUCO website from 1st July. Lot 7 suppliers will have delayed start as finer detail relating to terms and conditions are agreed along with central billing testing.

Temporary Structures – DPS agreement now live (new)

- Lot 1 Temporary Kitchens, Equipment & Bars
 - Lot 2 Large Event Marquees & Temporary Structures (Gable Width of over 12m)
 - Lot 3 Small Marquees & Temporary structures (Max Gable Width 12m)
 - Lot 4 Turnkey solution for Temporary Kitchens, Marquees & Temporary structures
- Please contact Category Manager, Nicola Mellor if you require further information.

Sandwiches Framework

Unfortunately, we have received confirmation that Adelle Foods, who produce and distribute the Urban Eat brand of sandwiches and Food to Go, entered administration on Wednesday 27th May. All production of sandwiches and food to go ceased as from 27th and all deliveries have been cancelled. The company has appointed Deloitte as their administrators. The brand IP has been taken on by Samworth Brothers (who own Ginsters/Fresh Food for Now). I am waiting for this to be confirmed by Samworth Brothers.

Please be assured that TUCO have a number of operators on our Framework Agreement able to meet the needs of our membership across the UK for further and higher education, healthcare and local authorities. Many framework suppliers are ready and able to take emergency calls for deliveries to cover any gaps in supply.

A full list of nominated suppliers can be viewed here on the TUCO web site. If you have any questions or concerns please contact Category Manager, Kim Ashley.

The meeting was advised that information had been received 1st July 2020 that Tiffin and Street Eats are merging.

2. Academy update/reminders (SM)

Three Panel review webinars have taken place on the 1st, 15th and 29th of June covering the following topics:

- PPE / Uniforms
- Sustainability and waste (PPE etc) and Carbon footprint / buying local?
- Welcome Week
- Driving revenue (and controlling costs)

Webinars are confirmed up to the 6th of August as follows:



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18th June:	Presentation Skills
25th June:	Food trends COVID top 10
2nd July:	Innovative Thinking
9th July:	Communication Skills
16th July:	Feedback & Challenging Conversations
23rd July:	TUCO Food trends launch
30th July:	Assertiveness Skills
6th August:	HSI / Nutrition from Plant based diets

Those that have taken place are available on the TUCO website.

For August / September we are exploring the following:

Foraging

Greenhouse gas calc and plant-based diets

Marketing and plan- based diets

Compliance for COVID

Customer service with COVID in mind

Potentially an Alcohol tasting class with an into to WSET quals

Also, potentially a series of 2 webinars on employability skills covering CV writing, interview techniques, Linked in use, self-promotion, and brand profiling.

That will take us to the end of September

We still have available online courses for free, 20 Food Safety and 20 Allergens and we are looking at adding a COVID module which we will try and provide FOC or at a very small nominal rate.

Virtual conference is being explored, with several platforms that would facilitate supplier tours, a virtual exhibition centre for our suppliers, speakers and hopefully a 'gala' dinner.

3. TUCO Board / General Update

Ros Wilkinson updated the group on the following:

- Meetings being held in this format across all TUCO Regions
- TUCO Conference 2020 cancelled
- 2021 may possibly see Competitions and Conference merged next year if there is scope to do so.

The Board have been looking at the budget and how to keep TUCO sustainable as a company. A review of the structure and the services members require from TUCO has taken place and 5 posts have been made redundant. Those affected have been given 3 months' notice. This was a difficult decision and we thanked them all for the work that they have carried out during their time with TUCO.

4. Member Updates

University of Liverpool – Work is taking place getting the campus ready. Research laboratories are opening. The Catering Departments deep clean has not yet started.

There is still no confirmation of numbers.

University of Keele – Plans are for an opening on 26th September 2020 for Freshers. The nursery is open with 60 attendees. One chef is working to support this. The supermarket is open. A virtual Open Day has taken place.

University of Manchester – Laboratories have opened. It is planned to open 6-8 outlets out of 28. Stock has been donated to charity. Conferencing is struggling and there is no hospitality.

Lancaster University – Testing laboratories are open. Guest rooms have been made available for key workers. The Sports Centre is now open. There is no hospitality. Students will arrive 2 weeks early to address quarantine requirements. The pre-school nursery is open. There will be no overtime and no casual staff.

RNCM – Term is due to start on 28th September 2020 but will open 2 weeks prior to that date. A new EPOS provider has been appointed and will use Yoyo click and collect. RNCM are moving to Navitas for digital food safety. There will be a much reduced menu on offer. Furlough will finish at the end of July.

Bangor University – All conferencing is cancelled. Freshers will be virtual. Some managers have now returned to work.

University of Bolton – The catering team is currently furloughed. The university plans to re-open on 14th September 2020 but catering will return 2 weeks prior to this. A massive amount of stock has been given away. A take away service will be offered. Screens will be used across the counters. Main meals will be served in disposable containers. All food will be wrapped. Currently only expecting 30% of students back on campus.

5. **Unilever Presentation** – Tom McCafferty Tom.McCafferty@unilever.com attended as a TUCO Partner to provide an update from Unilever. Please see presentation:



Unilever TUCO
Covid Update chang

6. AOB.

Members are reminded of the TUCO Forum which is an additional useful tool if they need help from other TUCO members.

7. Date of Next Meeting.

Mandy will confirm the date of next months meeting.