

TUCO South-West Regional Meeting

Tuesday 18th June 2024 at 12 midday

University of Bath, Square C4, Room CB4.1, Level 4 of Chancellors Building

Bath BA2 7AY

A G E N D A

Lunch will be provided by Delice de France from midday onwards

- | | |
|--|----------|
| 1. Welcome, Introductions and Apologies | 12:45 pm |
| 2. Presentation by Delice de France | 1:00 pm |
| 3. Minutes of the last meeting | |
| 4. TUCO Framework Report | Hannah |
| 5. TUCO Academy Update | Sarah |
| 6. Sustainability and Menus of Change | Sarah |
| 7. Chefs' Forum | Graham |
| 8. Chefs' Competitions | All |
| 9. TUCO Board Update | Manish |
| • Do our members want any particular research? | |
| • Regional Feedback to the Board | |
| 10. Coffee/Pastry Break | 3:15 pm |
| 11. Presentation by Tom Mansel of Leanpath | 3:30 pm |
| 12. Member Updates | All |
| 13. Chair's Hot Topic | |

14. TUCO Forum

15. AOB

- Format of future meetings
- Presentations

All

16. Date of Next meeting

For those wishing to join us in the evening following the meeting there will be a social/networking dinner with the option for hotel accommodation as guest of TUCO if required.

TUCO South West Regional Catering Group Meeting Thursday 21st March 2024 at 10:00 am University of Southampton

Attendees:	Ryan Hanson [Chair] Cath Boston Jonathan Bowker Kristian Fernandez-Mitchell Felice Foscheri Judith Hoyle Amy Morgan Hannah Myton-Wright James Piercy Graham Senior Jonny Stevens	RAU Southampton Bath UWE Southampton TUCO Secretary Bristol TUCO Category Manager University of Bath Southampton TUCO Online
Guest:	Josh Baines	The Access Group
Apologies:	Tim Clarke Lewis Haynes Kevin McCormick	Bristol University of Bath University of Bath

1. Apologies for Absence and Welcome

Apologies as listed above. Ryan welcomed everyone.

2. Presentation by Rubies in the Rubble

The presentation by Nick Turner is attached to these Minutes.

3. TUCO Academy

13 courses have been delivered last month and January including 60 people from Newcastle on the Customer Service Excellence course, which is a face-to-face course and lots of compliance courses as well, including one down in Kent.

We run our KPIs annually from April to March and so far this year we have delivered 88 courses, by the end of this year will have run about 97 courses with almost 1,000 attendees which is almost double last year 2022-23 (58 and 510 people).

To date we have delivered 1,800 qualifications in compliance / legislative content since 2018 as a Highfields Awarding Body Centre. Other courses run include Presentation Skills, Report Writing and Time Planning, which is open to anyone in the university not just the hospitality and catering depts. We can deliver courses either via webinar or in person but the Customer Services is Face-to-Face only. The Events Management course is being run in conjunction with David Kerr from Strathclyde and is a two-day course. The first day will be online on 22nd May and the second day will be in person in Strathclyde.

There will also be an additional day held in Cardiff in June. We will also be running a Food Photography course in Bury, Manchester.

We are continuing with Development Days including Visual Merchandising in London, Manchester, Leeds and also in Scotland. Sarah herself attended a course on Understanding Nutrition the previous day.

Other days planned include:

- Sushi Making
- Vegan Cookery School
- Flygerians on West African/Nigerian

Study Tours include:

- Bologna Barista
- Food To Go – London and Frankfurt
- Culinary Olympics in Stuttgart
- Studentwerke in Normandy in June
- Culinary World Cup in Luxembourg in 2026
- Colombia Coffee
- World Pizza Championships in Parma
- CIA Conference 9th to 15th June
- LWC Italian Tour to visit tasting of Peroni, Prosecco and olive oil
- Food To Go in Dublin
- NACUFS in Louisville

The Academy will be running a webinar around Nudging and Menu Engineering in the next few months. We also have a new Travel Manager, Andrew Forrester, who started with us this week and will be looking after the study tours and will be employed by the new TUCO Foundation.

We are also in talks with Oxford Cultural Collective and Ulster University to start running a Masters Degree in association with them.

Reading are currently starting to look at their CO₂ emissions in relation to travel which may have implications on overseas study tours (this has been mentioned by a few universities – cost has always been a limiting factor but sustainability may impact whether institutions can attend).

The Winter Conference this year will actually be held on 14th January 2025 at the University of Manchester with the networking dinner and overnight stay to be held in the evening following the Conference.

We are doing some research on student eating habits along with work on Food Waste with Harper Adams.

The new TUCO Foundation will go live on 1st April and the website will be live on the same day.

We have held our second Steering Group Meeting and are looking at supporting Chefs' Skills.

Menus of Change

We now have 15 pledges to this and have held our inaugural group meeting. Our study tour is planned in June to visit Harvard and Yale along with a trip to Worlds of Flavor again in November at Stanford. We are also looking at doing podcasts to get our members started on the Principles. A 'Quick Start guide on the principles has been produced by Matt Tebbit and Karlene Gaskell at Reading and will be available at Chefs' Competitions.

4. TUCO Online

There was a presentation of TUCO Online and a demonstration of the ordering portal by Jonny Stevens and Josh Baines of The Access Group.

5. Framework Update

The UKUPC Impact Document is now available and the TUCO Intelligence Q1 from next week. Hannah will share the next quarterly spend & savings reports (for Oct – Dec 23).

Several new frameworks have gone live since our last meeting.

Hot Beverages (ingredients, equipment and associated coffee shop products) went live on 1st March with 5 separate lots.

- Halls of Residence
- Retail
- Delivered Hospitality
- Speciality Coffee
- One Stop Shop

15 suppliers are on the new framework agreement – 7 of which are new ones. If anyone is looking to call off, please let Category Manager Nicola Mellor know.

Alcohol framework commenced on 15th March and comprises of 6 lots as per the previous agreement (draught, packaged, spirits, wines, OSS and independent brewers). There are several new suppliers that have made it on. 10 of the 13 suppliers can supply to the SW region.

Greenhouse Gas Calculator – This new DPS agreement started on 1st March 24 and provides members access to various Greenhouse Gas Calculating and Reporting solutions in relation to FOOD & DRINK. If you need more information about this DPS please contact Li Davies.

Digital Menus – The terms of the contract, development work and KPIs with Ten Kites are just being finalized and Hannah will be making the final award in the next week or so. Once live, TUCO Online members will have access to one base module (i.e. web menu or allergen matrix) + implementation paid for by TUCO (regardless of how venues).

There is already an active integration with Procure Wizard which powers TUCO Online which means Ten Kites will consume the API and automatically build new Menu items using the recipe data received.

Each member will be supplied with their own unique portal linked directly to their instance of TUCO Online. The API from TUCO Online will give Ten Kites access to menu items, their allergenic and nutritional properties ready for enriching with guest friendly names, descriptions, and pricing, added to menus and then published to whichever venue needs to display them, in either a web menu, allergen matrix or both.

Several frameworks are in the process of being retendered.

Convenience Retail – the tender is now live with returns due back by 17th April. The new agreement is due to go live on 1st July.

DipChem Strategy document in progress, spend data gathered, pricing schedules being worked on. New agreement to start 16th July 2024. The current disposables and chemicals framework has been extended and will now expire on July 15th 2024.

Framework & Supplier updates. Please refer to the updated TUCO framework agreement document for all updates but some new challenges to note which are already or are set to impact supply chains.

Border controls on UK imports have been updated which has resulted in potential delays due to the admin process. Categories most likely to be impacted by this are:

Fresh Fruit and Veg TUCO suppliers mitigating delays and supply issues as much as possible.

Fresh Fish and Seafood: Physical border checks start to take place at the end of April. The UK seafood industry is not expecting the long-delayed introduction of border checks on documentation accompanying products entering the UK to have much impact on businesses, *at least in the very short term*. However, there is much more uncertainty surrounding what happens when physical border checks take effect on April 30.

Meat & Poultry Most meat & poultry suppliers have advised they will not be impacted by the introduction of border checks and the requirement health certificates. However, it has been highlighted that if certain products require health certificates issued by UK Vets who do not work on weekends, there could be some impact.

Red Sea Crisis. Since November, shipping vessels have been re-routing from the Red Sea, where Houthi militants have been attacking vessels in response to the war in the Gaza strip. For products shipped from the East, we have been advised that our suppliers are expecting delayed shipping lead times of 2-3 weeks as ships are diverted to alternate routes. Suppliers within the Disposables and Equipment categories have been asked to keep us updated with the details of any product lines that will be affected by this. Expect short term supply shortages on Black Tea due to these disruptions.

Pricing summary. Food inflation is down from 9.2% to 7%. Coffee, Tea and Cocoa prices are the largest contributors with pricing up by 12.5%. Flour has continued to rise at around 14% and sugar by 10%.

Salmon prices are predicted to remain high for this year and are now around 40% more expensive than they were this time last year due to on-going issues with poor fish health and demand.

The Vending DPS expires in September.

Contract Review Meetings Five meetings have been held. Milk and Bread, Meat and Poultry, Sandwiches, Fresh Fish and Food Waste Management. The minutes of all the meetings are available on the TUCO website.

Brand Owner Updates McCain have de-listed a number of lines due to unavailability of some potato products. Please contact Nicola Mellor if you require further detail or the McCain Business Manager Jules Robinson on 07834 500141 juliet.robinson@mccain.co.uk

New Product Development: The NPD section of the TUCO website showcases new products which are available for members to order samples free of charge. Currently featured are: Living Things Soda's (UK produced gut friendly soda) and NEOH low-sugar, high-protein chocolate snack bars.

6. Presentation by Paul Byrne of Blockhead

This presentation is attached to the Minutes.

7. Chefs' Forum

Graham reported that the chefs got together in January to discuss the way forward. This will be a slow burner due to time constraints. He had also been introduced to the Menus of Change. Different types of training had been discussed as well as the possibility of 'sharing' chefs for particularly busy periods. Graham has had a meeting with some of the local colleges with regard to training. A number of the chefs will be meeting up in Warwick at the Chefs' Competitions and the next online meeting will be 10th April.

8. Board Update

TUCO has acquired 21 new members. Finances are looking healthier than pre-COVID days. Study Tours are doing well, Ryan went on the CIA tour in November and feels that the UK is well ahead of the USA on Sustainability. Amy added that she feels that the study tours are very good value.

Winter Conference in Kent in December was very well attended.

Chefs' Competitions are back at the University of Warwick after 5 years.

9. TUCO Forum

Room Hire Charges: RAU do not charge if people are ordering food. Likewise, Bath will not for rooms if food is being ordered.

Graduations: RAU give away two free tickets which include canapes and a glass of Prosecco. Additional tickets are charged at £25 per head. Jonathan asked what everyone does about disposables if people want to buy food and take it away. They charge for disposables at Bath but Southampton charge a discount if people bring their own cup.

10. Any Other Business

As there was no further business, the meeting was duly closed.

11. Proposed Dates for Next Meetings

The next meeting will be a face-to-face hosted by Bath on Tuesday 18th June 2024 followed by a social/networking dinner.

TUCO Framework Report

Submitted by Jane Eve, Head of Contracts

Jane.eve@tuco.ac.uk

Version: May 2024

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Contact details – TUCO Contracting Team

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Hannah Myton-Wright	Category Manager	07535 713056	hannah.myton@tuco.ac.uk
Li Davies	Junior Category Manager	07495 368843	li.davies@tuco.ac.uk
Natalie Phillips	Junior Category Manager	07399 487448	Natalie.phillips@tuco.ac.uk
Sam Bagley	Contracts Assistant	07944 637178	sam.bagley@tuco.ac.uk
Sarah Jones	Contracts Officer	07415 795771	sarah.jones@tuco.ac.uk

About TUCO's framework agreements

We currently use 3 types of procedure under Public Contracts Regulations 2015

- Restricted** The 2 stage, restricted procedure permits TUCO to "pre-qualify" suppliers based on their financial standing and technical or professional capability so as to narrow the number permitted to submit bids at the ITT stage (i.e. stage 2).
- Open** In an open procedure, anyone may submit a full tender as there is no "pre-qualification" of bidders.
- DPS** There are two stages to this procedure; similar to the more commonly used restricted procedure, stage one is the pre-qualification stage and stage two is the award stage. **TUCO have already carried out stage one in order to create a pre-qualified list of suppliers however approved users (i.e. Buyers / TUCO Members) MUST complete Stage 2.** Approved users (buyers, TUCO members) award individual local contracts through the DPS. The buyer (TUCO member) invites all potential suppliers on the DPS (authorised supplier list) or within a particular lot to participate in a further competition bid for a specific contract. Suppliers must have a minimum of 10 days to submit their tender. Suppliers are not obliged to bid. All stage 2 document templates have already been created and are available for members to download and tailor to their individual requirements before issuing to the DPS suppliers. A contract award notice must be placed within 30 days of award by the TUCO member.

FCS

TUCO's Further Competition Service

We recognise that some of our members do not have the resources or product knowledge to maximise the benefits of our agreements or to constantly benchmark pricing and service. That's where the TUCO FCS service can help.

TUCO run FCS across the TUCO agreements

Offered for free for members, analysing your procurement methods remotely and helping you get the best deal using the TUCO frameworks. Think of it like an audit of your procurement.

Offering more value for members

After speaking to some of our members about their buying practices, we know that we can provide one-on-one support to really drive down prices further.

The benefits

The contracting team will help you to drive greater efficiencies and savings that are specific to your institution. The day to day procurement will remain with you but TUCO will offer the added value part: we'll carry out a review of their procurement, your buying habits, and with the permission of that member we will conduct a further competition across our agreements and refine the terms and conditions under which they're buying. Single-source or dual-source products and really leverage your position and maximise. A benefit of this is the consolidation of products into the core list so that you are benefitting fully from TUCO's net prices, which are proven to be industry leading.

Alcohol (*Spirits, Core Wines, Beer & Cider*)

Supply and distribution of **Draught Beers & Cider (Lot 1)**, **PPS Beers & Cider (Lot 2)**, **Spirits & fortified Wines (Lot 3)**, **Core Wines and all wines (Lot 4)**, **One Stop Shop (Lot 5)** and **Independent Brewers (Lot 6)**

Start: 15/03/24 End: 14/03/26

Current status Within first 2 years' fixed period. Option to extend by 2 further years (in one-year increments) to 14 March 2028

OJEU Process Open Procedure. Supplies. Contract Award Notice Ref: 2024/S 000-010088 (also F14: additional information notice 2024/S 000-010229)

Call off guidelines

- Call off via:
 1. Direct award without re-opening competition, *or*
 2. Mixture of direct award and mini-competition (New), *or*
 3. Mini competition
- Lotted by category not region; therefore all suppliers in that Lot must be invited to bid
- See Buyers Guide for full details
- Further competition service available, free of charge, to TUCO members

Framework Savings Process savings £6k

Category Manager Hannah Myton-Wright

Pricing Fixed until 8th June 2024.
Following this, price reviews will be valid in March each year and will include any duty changes announced in the budget.

Supplier/Lot	1	2	3	4	5	6
Bidfood Unity Wines		○	○	○		
Carlsberg Marstons Brewing Company Ltd	○	○	○	○	○	
Dayla Drinks	○	○	○	○	○	○
Enotria Wine cellars			○	○		
Greene King Brewing and Retailing Ltd	○	○	○		○	○
HB Clark	○	○	○	○	○	○
House of Townend			○	○		
J W Lees and Co (Brewers) Ltd				○		○
LWC Drinks	○	○	○	○	○	○
Matthew Clark Wholesale	○	○	○	○	○	○
Molson Coors Brewing Co	○	○	○	○	○	○
Renegade Brewery						○
Stewart Wines				○		

Contract Management

- Incumbents who didn't make it onto the new FA: JW Filshill, SH Jones, SIBA & Tanners
- Incorrect estimated contract values were entered into the Contract Award Notice and corrected using F14 notice which was published on 28 March 2024.
- There are a number of new suppliers to this framework.

Catering Light & Heavy Equipment

Supply and distribution of: Lot 1 Light Catering Equipment - One Stop Shop; Lot 2 Catering Uniforms including PPE; Lot 3 Cookware; Lot 4 Refrigeration; Lot 5 Ware Washing; Lot 6 Heavy Catering Appliances; Lot 7 Heavy Equipment - One Stop Shop.

Start: 10/07/2023 **End: 09/07/2025 (Further extended to 09/07/2027)**

Current status	Within 1 st year						
Procurement Process	Open Procedure. Supplies. Ref: CAT11064-TU / Ref: 2022/S 000-032345						
Call off guidelines	<ul style="list-style-type: none"> • Call off via: <ol style="list-style-type: none"> 1. Direct award without re-opening competition, <i>or</i> 2. Mixture of direct award and mini-competition (New), <i>or</i> 3. Mini competition • Lotted by category not region, therefore all suppliers in that Lot must be invited to bid • See Buyers Guide & Tender Evaluation Report for full details • Further competition service available, free of charge, to TUCO members 						
Framework Savings	Process savings £6k						
Category Manager	Natalie Phillips						
Pricing	Annual Price Review						
Suppliers/Lot	1	2	3	4	5	6	7
ABM Catering			○				
All Purpose	○	○	○				
Alliance Disposables	○		○			○	
Bunzl UK t/a Lockhart	○	○	○	○	○	○	○
CLR Service & Sales					○	○	
Crosbys Catering Supplies	○	○	○	○	○	○	○
Denby Catering Eqmt	○		○	○	○	○	○
Falcon Foodservice Eqmt			○				
Fox Catering Equipment							○
H.G Stephenson Ltd	○	○					
Instock Disposables Ltd	○	○	○	○	○	○	○
Kitchenquip.co.uk	○		○	○	○	○	
Nelson Dish & Glasswashing					○		
Nisbets Plc	○	○	○	○	○	○	
NWCE Limited			○	○	○	○	○
Space Catering (UK) Ltd				○	○	○	○
Stephens Catering Eqmt Ltd	○	○	○	○	○	○	○
Swift Maintenance Ltd			○	○	○	○	○
The Acme Facilities Group			○	○	○		
Universal Unity Limited	○	○	○	○		○	○

Contract Management

- New framework agreement awarded 10th July.
- Initial framework price reviews permitted 15th August
- IDL Engineering Services Ltd removed from framework effective 06/11/2023 as per their request.
- CRM & Sustainability meetings scheduled for week beginning 1st July.
- Annual price review scheduled for August.

Catering Innovation & Concept Solutions (CICS)

Supply and distribution of European Food (Lot 1), Asian food (Lot 2), North & South American food (Lot 3), ROW food (Lot 4), Sweet treats (Lot 5), Bakery, Bread & Coffee shop (Lot 6), Drinks - non-alcoholic (Lot 7), Drinks - alcoholic (Lot 8), Premium concepts (Lot 9), Rented space / licenced or “master licensee” model (Lot 10), Technology/equipment (Lot 11)

Start: 01/06/21 End: 31/05/26

Current status New agreement. Agreement within 1st of 5-year agreement.

OJEU Process Dynamic Purchasing System
 Supplies/Services
 TUCO Ref: CAT11053-TU
 FTS Ref: 2021/S 000-006988 (published 6th April)

- Call off guidelines
- Call off via:
 1. Completion of stage 2 (ITT)
 - Lotted by category not region; therefore all suppliers in that Lot must be invited to bid
 - See Buyers Guide for full details
 - Second stage ITT service available, free of charge, to TUCO members

Framework Savings

Category Manager Hannah Myton-Wright

Pricing N/A Pricing managed by TUCO member based on their Stage 2 award agreement

Suppliers/Lot	1	2	3	4	5	6	7	8	9	10	11
Bean Coffee Liverpool No 9 Ltd						○	○			○	
BGL Reiber											○
Bombay Halwa	○	○	○	○							
Bray Foods Ltd						○					
Brewfitt							○				○
Calyx Drinks							○				
Change Please							○		○	○	
Chicken Joes	○	○	○	○							
Costa Coffee									○	○	
Datasyam UK Ltd											○
Dawn Foods						○					
Delice DeFrance						○					
Deli Lites (Ireland) Ltd						○					
Ecups											○

Funnybones												
Fwip												
Gamtol Ltd t/a Monika												
JM Posner												
Suppliers/Lot												
	1	2	3	4	5	6	7	8	9	10	11	
King Asia												
Kitchen Operating System												
Navitas Digital Safety Limited												
Nero Holdings												
Nestle UK Ltd												
Nissi Foods												
Nutritics												
Pasta King												
Pizza Plus												
Pre-order Pods												
Rollover												
Quintex Systems Ltd												
Sessions Market												
SV365Technologies												
Taipec Ltd												
Tanpopo Japanese Food												
Technik2 Energy Solutions												
The Alcohol Free Drinks Company												
Theos Food Company												
The triSaaS Group Ltd												
TUGO												
UCC Coffee Ltd												
Vegetarian Express												
YumChop												

Contract Management

- Platinum Foods aka Nissi Foods name change to Nissi Foods
- June 22. The SQ will remain open going forward for any new and resubmissions and will no longer close every August, November, February and May as first advertised.
- Freshfayre closed their sites in July 2022.
- CRM's took place with 13 suppliers in June 2023. See the website for the minutes.
- SeeWoo UK Ltd Bankruptcy confirmed bankruptcy 19 March 2024

Convenience Retail

Supply and distribution of convenience retail products and services. Lot 1 Confectionery, Snacks and Soft Drinks, Lot 2 Cakes (Ambient, Chilled, Fresh & Frozen), Lot 3 Convenience Retail Grocery (Ambient, Chilled Fresh & Frozen), Lot 4 Convenience Retail Alcohol, Lot 5 Convenience Retail Non-Food, Lot 6 Cigarettes, Tobacco, E-Cigarettes and associated products, Lot 7 One Stop Shop (incl. all above)

Start: 01/07/2020 End: 30/06/2022 + 2 x 1 year extensions.

Current status **Final 4th of 4 years.** In tender writing stage for new agreement to commence 01/07/2024. Tender to be released w/c 4th March 2024.

OJEU Process Open Procedure
OJEU Ref: 2019/S 244-599508, TUCO Ref: CAT11046-TU, Award Ref: 2020/S 128-314867

Call off guidelines

- Call off via:
Direct award without re-opening competition, *or*
Mixture of direct award and mini competition (New), *or*
Mini competition
- Lotted by category not region; therefore, all suppliers in that Lot must be invited to bid
- See Buyers Guide for full details
- Further competition service available, free of charge, to TUCO members

Framework Savings Average Savings across suppliers 15.14%

Category Manager Kim Ashley

Pricing All tendered pricing submissions to be valid until 1st July 2020
Following this price reviews will be carried out bi-annually (every 6 months) for all products.

Supplier/Lot	1	2	3	4	5	6	7
AF Blakemore & Son Ltd			○	○	○	○	○
Adamsons Drinks Ltd	○						
BB Foodservice	○		○	○	○	○	○
BFS Group T/A Bidfood	○	○					
Brakes	○	○					
Chapple & Jenkins	○			○			
Dunsters Farm	○						
Fulfil UK		○					
Handmade Speciality Products		○					
J.W. Filshill Ltd	○		○	○	○	○	○
LWC Drinks				○			
M1 Confectioners	○						
Premcrest Ltd	○	○	○		○		
Sugro Distribution Ltd	○						
Total number per lot	10	5	4	5	4	3	4

Contract Management

Annual review meetings on going September/October 2023. Minutes to be available to view following final meeting mid-October 2023.

Unilever are keen to provide support to members on their products including Ben&Jerry scoop shop. Please contact Lauren.Crook@unilever.com

Disposables & Kitchen Chemicals

Supply and distribution of Disposable Products (Lot 1A), Reusable Alternatives to Disposables (Lot 1B), Chemicals (Lot 2) and Allergen Labelling Software System (Lot 3), One Stop Shop (Lot 4)

Start: 16/12/19 End: 15/12/23

Current status	In 2 years, fixed period.
OJEU Process	Open Procedure. Supplies. OJEU Ref: 2020/S 008-013400
Call off guidelines	<ul style="list-style-type: none"> • Call off via: <ol style="list-style-type: none"> 1. Direct award without re-opening competition, <i>or</i> 2. Mixture of direct award and mini-competition (New), <i>or</i> 3. Mini competition • Lotted by category not region; therefore, all suppliers in that Lot must be invited to bid • See Buyers Guide & Tender Evaluation Report for full details • Further competition service available, free of charge, to TUCO members
Framework Savings	FY 18/19 – 0.85%
Category Manager	Natalie Phillips
Pricing	Annually

Supplier/Lot	Lot 1a	Lot 1b	Lot 2	Lot 3	Lot 4
All Purpose Cleaning and Catering Supplies Ltd	○	○	○	○	○
Alliance Disposables Ltd	○	○	○	○	○
Arrow County Supplies	○		○		
BCS	○		○		
BFS Group Ltd T/A Bidfood	○	○	○	○	○
Bowak Ltd	○		○	○	
Bunzl Catering Supplies	○	○	○		
Diversey Ltd			○		
GMC CORSEHILL LTD	○		○		
H.G. Stephenson Ltd	○	○	○	○	○
HAMILTON & POLLOCK (2012) LTD	○				
Industrial Cleaning Supplies (Liverpool Limited)	○	○	○	○	○
Instock Disposables Limited	○	○	○	○	○
KeepCup Ltd		○			
Lothian Supply Company Ltd	○	○	○	○	
Magenta (UK) Ltd	○	○	○		○
Nivek Catering Supplies Limited	○	○	○	○	○
Planglow Ltd.				○	
TRI-STAR PACKAGING SUPPLIES LTD	○				
UNICO LTD	○	○	○		
Vertella	○	○	○	○	○
Wray Bros Ltd			○		

Contract Management

- 1st Supplier details on the website.
- Annual contract review November 2020.
- Magenta Ltd changed name to Catering24
- PPE availability and price spikes due to COVID 19
- Industrial Cleaning Supplies (Liverpool Limited) changed name to Wareuk.com
- First two quarters of the year have seen considerable increases in paper products, Foil, parchment. Significant increases on paper-based tableware products to be expected in coming months.
- May-22 Diversey globally implemented an energy surcharge of 7% as a direct result of the inflation driven from the current Ukraine / Russia conflict
- Bidfood, H.G Stephenson's, Catering24 and Tri-Star packaging have confirmed they cannot supply Northern Ireland. Website documents will be updated to reflect this.
- Sustainability reviews with suppliers are scheduled for July-22
- Annual Contract Review meetings with suppliers were conducted the week beginning 12-Dec-22 and have since been completed.
- Essity paper products have increased through Bunzl effective 01/06/23, this affects 12 lines.
- Nivek have adjusted pricing on 13 items effective 01/07/23
- Diversey price review was supposed to go-live Jan-24, but they're having technical issues with loading prices. This will be reflected through distributor prices.
- Ecolabs have issued a 3.9% price adjustment to their products effective 1st Jan-24, This will be reflected through distributor prices.
- Bidfood and Alliance national price reviews effective from February-24
- Current framework has been extended to the 15th July 2024
- New framework scheduled to go-live 15th August, members are advised to either Call-off from the existing framework prior to framework expiry or extend existing Contracts to cover until new agreement is in place.

EPOS Systems

Supply and distribution of EPOS SYSTEMS. Lot 1 Hardware and Software and Lot 2 Software Only.

Start: 15/04/21 End: 14/04/23 EXT 14/04/24 & 14/04/25

Current status	New agreement. Agreement within 2nd of 4-year agreement.
OJEU Process	Dynamic Purchasing System Services TUCO Ref: CAT11054-TU OJEU Ref: 2021/S 000-002916
Call off guidelines	<ul style="list-style-type: none"> • Call off via: <ol style="list-style-type: none"> 1. Completion of stage 2 (ITT) • Lotted by category not region; therefore all suppliers in that Lot must be invited to bid • See Buyers Guide for full details • Second stage ITT service available, free of charge, to TUCO members
Framework Savings	
Category Manager	Li Davies
Pricing	N/A Pricing managed by TUCO member based on their Stage 2 award agreement

Suppliers	Lot 1	Lot 2
Access Group	●	●
Bleep PLC	●	
Datasym	●	●
Haven Ltd	●	●
Hardacre IT Limited t/a WRS Systems	●	●
Kapture	●	●
MCR Systems Ltd	●	●
Uniware	●	
Zonal Retail Data Systems Ltd.	●	●
IT's Lolly Ltd	●	●
Fidelity Systems Ltd	●	●

Contract Management

- Fidelity Systems Ltd was awarded to Lot 2 on 14-05-2024
- Annual Contract Review meeting will take place in week commencing 17th June 2024

Fresh Fruit & Vegetables

Supply and distribution of Fruit and Vegetables to Members situated in London (Lot 1), North West (Lot 2), North East (Lot 3), Yorkshire & The Humber (Lot 4), West Midlands (Lot 5), East Midlands (Lot 6), South East (Lot 7), South West (Lot 8), East (Lot 9), North Wales (Lot 10), South Wales (Lot 11), Scotland (Lot 12) and Northern Ireland (Lot 13)

Start: 03/10/2022 End: 02/10/2024

Current status	Within first 2 years' fixed period. Option to extend by 2 further years (in one year increments) to 2 nd October 2026												
OJEU Process	Restricted Procedure. Supplies. Notice Ref: 2022/S 000-012652. Award Ref: 2022/S 000-029093												
Call off guidelines	<ul style="list-style-type: none"> • Call off via: <ol style="list-style-type: none"> 1. Direct award without re-opening competition (ranked), <i>or</i> 2. Mixture of direct award and mini-competition, <i>or</i> 3. Mini competition • Lotted by region; therefore only invite suppliers, awarded to that regional lot, to bid • Lot 1 London, Lot 2 North West (England), Lot 3 North East (England), Lot 4 Yorkshire & Humber, Lot 5 West Midlands (England), Lot 6 East Midlands (England), Lot 7 South East (England), Lot 8 South West (England), Lot 9 East (England), Lot 10 North Wales, Lot 11 South Wales, Lot 12 Scotland, Lot 13 Northern Ireland • See Buyers Guide & Tender Evaluation Report for full details • Further competition service available, free of charge, to TUCO members 												
Framework Savings													
Category Manager	Kim Ashley												
Pricing	Tendered pricing held until 10 th November 2022. Option to review pricing quarterly (November, February, May & August)												
Suppliers/Lot	1	2	3	4	5	6	7	8	9	10	11	12	13
Arthur David	○						○	○			○		
Brakes	○	○	○	○	○	○	○	○	○	○	○	○	○
Bwydydd Oren Foods		○								○	○		
Country Fresh		○	○	○	○	○							
Foodari Ltd	○						○						
Fresh Connect	○						○						
Fresh Direct	○	○	○	○	○	○	○	○	○	○	○		
Fresh n Fruity	○						○						
Freshview Foods		○			○	○				○			
George Anderson													○
GW Price			○	○									
Harvest Fine Foods							○	○					
Holland Bazaar	○						○						
J&R								○					
John Palin		○	○	○	○	○	○	○	○				
Kale & Damson	○	○	○	○	○	○	○	○	○	○	○	○	○
McLays													○
Millside Fresh						○					○		

Suppliers/Lot	1	2	3	4	5	6	7	8	9	10	11	12	13
North Down Group													○
Oliver Kay (Bidfresh)	○	○	○	○	○	○	○	○	○	○	○	○	○
Ralph Livesey		○		○						○			
Reynolds	○	○	○	○	○	○	○	○	○	○	○	○	○
Set Produce		○											
Start Fresh						○							
Total Produce (Dole PLC/Mark Murphy)		○	○	○	○	○		○	○	○	○	○	
Urban Grocer													○

Contract Management

- Quarterly price reviews (February, May, August, November).
- Annual review meetings held late September/early October 2023. Minutes available on TUCO website.
- Sheringham's/The Menu Partners no longer part of the TUCO Framework Agreement. Company restructure led to them deciding that they could no longer service TUCO accounts.
- New import legislation causing delays to Fresh produce coming into the UK. Further detail in UKUPC report and TUCO magazine.

Fresh Butchered Meat & Poultry

Supply and distribution of butchered meat and poultry

Start: 01/01/22 End: 31/12/24

Current status	Awarded for 2 years with the option to extend by 2 further years. Currently in 3 rd year extension period.
OJEU Process	Restricted Procedure. Supplies. TUCO Ref: CAT11057-TU OJEU Ref: 2021/S 000-018470 Award Reference:
Call off guidelines	<ul style="list-style-type: none"> • Call off via: <ol style="list-style-type: none"> 1. Direct award without re-opening competition, <i>or</i> 2. Mixture of direct award and mini-competition (New), <i>or</i> 3. Mini competition • See Buyers Guide & Tender Evaluation Report for full details • Further competition service available, free of charge, to TUCO members
Framework Savings	
Category Manager	Natalie Phillips
Pricing	Option to review on a quarterly basis.

Suppliers

Bidfood	<input type="radio"/>
Brakes	<input type="radio"/>
British Premium Meats	<input type="radio"/>
Castell Howell Foods	<input type="radio"/>
CMB Foods	<input type="radio"/>
Country Valley Foods	<input type="radio"/>
County Foods Ltd	<input type="radio"/>
Douglas Willis Ltd	<input type="radio"/>
Freeman Catering Butchers	<input type="radio"/>
Harlech Food Service	<input type="radio"/>
John Sheppard Butchers	<input type="radio"/>
MC Kelly	<input type="radio"/>
McLays	<input type="radio"/>
Medina Quay	<input type="radio"/>
Midland Foods	<input type="radio"/>
MJ Birtwistle & Co	<input type="radio"/>
Mrs J C Altham & Sons	<input type="radio"/>
Owen Taylor & Sons	<input type="radio"/>
Solent Butchers	<input type="radio"/>
Underwood Meat Company	<input type="radio"/>
William White	<input type="radio"/>

Contract Management

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- Extreme increases across the board against most meats chicken, duck, pork, beef and lamb.
 - MJ Birtwistles have implemented monthly pricing due to the continuous increases they are incurring from their supply chain.
 - Solent also on monthly pricing as a response to supply chain conditions.
 - Harlech pricing reviews will be every two months as a response to supply chain pressures.
 - Sustainability reviews with suppliers are scheduled for July-22
 - First Annual Contract Review meetings commenced the week beginning 06-Feb-23 and have since been completed.
 - Altham's price review effective 1st May.
 - Birtwistles price review effective June 1st
 - Douglas Willis pricing will be effective from June 1st
 - Price changes across 41 lines from Brakes to align with GFC.
 - British Premium meats price review effective from July 1st.
 - Framework extension letters were issued in November-23, the framework is now in its first extension year.
 - Birtwistles price review effective from January-24
 - Bidfood, Brakes and Harlech price reviews effective from the beginning of February.
 - Annual contract meetings conducted week beginning 05-Feb-24. Meeting minutes will be made available on the Tuco website by the end of February.
 - Owen Taylor and Althams Butchers prices reviews effective 01st and 3rd June 2024
 - Bidfood and Brakes price reviews effective August.

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Fresh Fish & Seafood

Supply and distribution of fresh fish and seafood to Members situated in London (Lot 1), North West (Lot 2), North East (Lot 3), Yorkshire & The Humber (Lot 4), West Midlands (Lot 5), East Midlands (Lot 6), South East (Lot 7), South West (Lot 8), East (Lot 9), North Wales (Lot 10), South Wales (Lot 11), and Scotland (Lot 12). *NB: Lot 13 not awarded due to lack of interest from suppliers from Northern Ireland.*

Start: 14/08/22 End: 13/08/24

Current status	New Agreement. Agreement awarded for a minimum of two years with an optional 2-year extension taken in one-year increments until 13.08.26											
OJEU Process	Open Procedure. Supplies. Ref: 2022/S 000-021944											
Call off guidelines	<ul style="list-style-type: none"> Call off via: <ol style="list-style-type: none"> Direct award without re-opening competition, <i>or</i> Mixture of direct award and mini-competition (New), <i>or</i> Mini competition Lotted by region; therefore only invite suppliers, awarded to that regional lot, to bid See Buyers Guide & Tender Evaluation Report for full details Further competition service available, free of charge, to TUCO members 											
Framework Savings												
Category Manager	Hannah Myton-Wright											
Pricing	Option to review monthly											
Suppliers/Lot	1	2	3	4	5	6	7	8	9	10	11	12
Direct Seafood	○	○	○	○	○	○	○	○	○	○	○	○
Reynolds Catering	○	○	○	○	○	○	○	○	○	○	○	○
The Stickleback Fish Company	○						○	○	○			
Contract Management	<ul style="list-style-type: none"> Previous framework expired on 13th May 2022. M&J closed sites in July 2022 and did not retender for the new framework. CRMs & Review of Net + took place with suppliers November 2023 											

Grocery, Frozen & Chilled Foods

Supply and distribution of Grocery and Chilled Foods for HE & FE (Lot 1), Frozen and Chilled Foods for HE & FE (Lot 2), Chilled Foods for HE & FE (Lot 3), Vegan and Vegetarian Foods for HE & FE (Lot 4), Grocery, Frozen and Chilled One-Stop for HE & FE (Lot 5), Grocery and Chilled Foods for LA's and other organisations who meet TUCO membership criteria (Lot 6), Frozen and Chilled Foods for LA's and other organisations who meet TUCO membership criteria (Lot 7), Chilled Foods for LA's and other organisations who meet TUCO membership criteria (Lot 8), Vegan and Vegetarian Foods for LA's and other organisations who meet TUCO membership criteria (Lot 9) and Grocery, Frozen and Chilled One-Stop for LA's and other organisations who meet TUCO membership criteria (Lot 10)

Start: 01/05/23 End: 30/04/27

Current status	2 years' fixed period. Option to extend by 2 x 12months; first extension due from 1 st May 2025
OJEU Process	FTS Contract Notice Ref: 2022/S 000-034643
Call off guidelines	<ul style="list-style-type: none">• Call off via:<ol style="list-style-type: none">1. Direct award without re-opening competition, <i>or</i>2. Mixture of direct award and mini-competition (New), <i>or</i>3. Mini competition• Lotted by category not region; therefore all suppliers in that Lot must be invited to bid• See Buyers Guide & Tender Evaluation Report for full details• Further competition service available, free of charge, to TUCO members
Framework Savings	<i>(Source: Quenelles)</i>
Category Manager	Jane Eve & Nicola Mellor
Pricing	4 x per annum 1 st February, 1 st May, 1 st August and 1 st November.

(Lot 1 – 5 are for supply to the HE and FE members of TUCO)

Lot 1 – Grocery & Chilled

Lot 2 – Frozen & Chilled

Lot 3 – Chilled

Lot 4 – Vegan & Vegetarian

Lot 5 – Grocery, Frozen & Chilled One-stop

(Lots 6 - 10 are for suppliers wishing to supply the Local Authorities and other organisations who meet TUCO membership criteria)

Lot 6 – Grocery & Chilled

Lot 7 – Frozen & Chilled

Lot 8 – Chilled

Lot 9 – Vegan & Vegetarian

Lot 10 – Grocery, Frozen & Chilled One-stop

Tenderer	Lot 1	Lot 2	Lot 3	Lot 4	Lot 5	Lot 6	Lot 7	Lot 8	Lot 9	Lot 10
BFS Group Ltd T/A Bidfood	Y	Y			Y	Y	Y			Y
Blakemore Foodservice	Y	Y			Y	Y	Y			Y
Brakes	Y	Y			Y	Y	Y			Y
Castell Howell Foods Ltd					Y					Y
Clegg's Chilled Food Service			Y	Y				Y	Y	
Creed Foodservice							Y			
Dunsters farm foodservice	Y	Y			Y	Y	Y			Y
fife creamery ltd			Y							
H.N.NUTTALL LTD	Y									
Harlech Foodservice ltd	Y	Y			Y	Y	Y			Y
Hopwells Ltd		Y					Y			
J & R FOOD SERVICE LIMITED						Y				Y
KFF Foodservice	Y	Y			Y	Y	Y			Y
Lomond Fine Foods Ltd	Y	Y			Y					
Philip Dennis Foodservice ltd						Y				
The Little Food Company Ltd	Y	Y			Y	Y	Y			Y
Trevors Foodservice	Y	Y			Y	Y	Y			Y
Vegetarian Express Ltd				Y					Y	

Contract Management

- Next Contract Review Meeting: Summer 2024
- New pricelists from 1st February, 1st May, 1st August and 1st November Annually.

Hot Beverage Dispensing Equipment & Ingredients

Supply and distribution of hot beverage ingredients, equipment and associated products

Start: 01/03/24 End: 29/02/28

Current status	In 2 years' fixed period. Option to extend by 2 x further years until 29 th February 2028
OJEU Process	Restricted Procedure. Supplies. Ref: 2023/S 000-027219 Hunter Ref: CAT11068-TU
Call off guidelines	<ul style="list-style-type: none"> Call off via: <ol style="list-style-type: none"> Direct award without re-opening competition, or Mixture of direct award and mini-competition (New), or Mini competition Lotted by category not region; therefore all suppliers in that Lot must be invited to bid See Buyers Guide & Tender Evaluation Report for full details Further competition service available, free of charge, to TUCO members
Framework Savings	
Category Manager	Nicola Mellor
Pricing	Annually
Lots	<ul style="list-style-type: none"> Lot 1 – Halls, Hot Beverage Ingredients, equipment and associated coffee shop products. Lot 2 – Retail, Hot Beverage Ingredients, equipment and associated coffee shop products. Lot 3 – Delivered Hospitality, Functions and Events, Hot Beverage Ingredients, equipment and associated coffee shop products. Lot 4 – Speciality coffee ingredients (80+ point SCA Q grading), equipment and associated coffee shop products. Lot 5 – One-Stop for all Hot beverage related products and equipment for all operational areas.

Supplier	Lot 1	Lot 2	Lot 3	Lot 4	Lot 5
Bridge Valley Group T/A Bridge Coffee Roasters	Y	Y	Y	Y	Y
Cafedirect Roastery Limited	Y	Y	Y	Y	Y
Cafeology Limited	Y	Y	Y	Y	Y
Coffee Conscience Ltd	Y	Y	Y	Y	Y
Lincoln & York	Y	Y	Y	Y	Y
Liverpool Coffee Roasters Ltd	Y	Y	Y	Y	Y
Matthew Algie	Y	Y	Y	Y	Y
Modern Standard Coffee Limited	Y	Y	Y	Y	Y
Nestle UK Ltd	Y	Y	Y	Y	Y
Paddy & Scott's Cafes Ltd.	Y	Y	Y	Y	Y
Ringtons	Y	Y	Y	Y	Y
River Coffee Roasters LTD	Y	Y	Y	Y	Y
Selecta UK Ltd	Y	Y	Y	Y	No

The Nairobi Coffee & Tea Co Ltd	Y	Y	Y	Y	Y
UCC Coffee Uk Ltd	Y	Y	Y	Y	No

Contract Management

-
- Note the Lots are new to this framework
 - Note there are a number of new suppliers to this framework
-

Design & Installation

Services framework providing access to **Customer Experience Design (Lot 1)** and **Kitchen and Counter Design, Manufacture and Installation (Lot 2)**

Start: 01/09/22 End: 31/08/26

Current status	2 years fixed period. Option to extend by 2 x 12months.	
Procurement Process	Restricted Procedure. Services. Ref: 2022/S 000-007191	
Call off guidelines	<ul style="list-style-type: none"> Call off via: <ol style="list-style-type: none"> Direct award without re-opening competition <i>or</i> Mini competition See Buyers Guide & Tender Evaluation Report for full details Further competition service available, free of charge, to TUCO members 	
Framework Savings		
Category Manager	Nicola Mellor	
Pricing		
Suppliers	Lot 1	Lot 2
International Food Service Equipment Ltd	Yes	Yes
SDI Displays Ltd	Yes	
PSV Design Ltd	Yes	
Space Catering (UK) Ltd	Yes	Yes
Airedale Catering Equipment Ltd	Yes	Yes
Restaurant Design Associates Ltd (RDA)	Yes	Yes
442 Design Ltd	Yes	
Promart Manufacturing Ltd		Yes
Denby Catering Equipment Ltd		Yes
ABM Catering for Leisure		Yes
Contract Management	New Framework Live 01/09/22	

Kitchen Equipment Maintenance, Deep Cleaning & Ventilation Ducting Services

A services Framework agreement providing access to Catering and Dishwashing Equipment Maintenance (inc. gas services) (sub lot a), Refrigeration Equipment Maintenance (sub lot b), Kitchen Clean Services (covers kitchen deep clean, Kitchen ventilation, Duct cleaning) (sub lot c) and One Stop Shop (sub lot d)

Start: 01/06/23 End: 31/05/27

Current status	New Agreement
OJEU Process	Restricted Procedure. Services TUCO Ref: CAT11065-TU Contract Notice :2023/S 000-000173 Award Notice: 2023/S 000-013936
Call off guidelines	<ul style="list-style-type: none"> • Call off via: Further Competition or Request for Quotation • Lotted by region and services; therefore, all suppliers in that Lot must be invited to bid • See Buyers Guide for full details • Further competition service available, free of charge, to TUCO members
Framework Savings	Process Savings £6k
Category Manager	Li Davies
Pricing	subject to annual review

Lot 1 – Scotland

Supplier/Lot	Sub lot a	Sub lot b	Sub lot c	Sub lot d
NWCE Foodservice Equipment Ltd	●	●		
TWO Services Ltd			●	

Lot 2 - Northern Ireland

No supplier has been awarded to this lot.

Lot 3 – Wales

Supplier/Lot	Sub lot a	Sub lot b	Sub lot c	Sub lot d
Swift Maintenance Services (1973) Ltd.	●	●	●	●
NWCE Foodservice Equipment Ltd	●	●	●	
Whitco Catering & Bakery Equipment Ltd.	●	●	●	●
TWO Services Ltd			●	

Lot 4 – North West

Supplier/Lot	Sub lot a	Sub lot b	Sub lot c	Sub lot d
Swift Maintenance Services (1973) Ltd.	●	●	●	●
Collingham Services Ltd	●	●	●	

The Acme Facilities Group		○	○		
Northern Equipment Ltd	Catering	○	○	○	○
NWCE Equipment Ltd	Foodservice	○	○		
TWO Services Ltd				○	

Lot 5 – North East

Supplier/Lot		Sub lot a	Sub lot b	Sub lot c	Sub lot d
Swift Maintenance Services (1973) Ltd.		○	○	○	○
Collingham Services Ltd	Catering	○	○	○	
The Acme Facilities Group		○	○		
Northern Equipment Ltd	Catering	○	○	○	○
NWCE Equipment Ltd	Foodservice	○	○		
TWO Services Ltd				○	
Whitco Catering & Bakery Equipment Ltd.				○	

Lot 6 - Midlands

Supplier/Lot		Sub lot a	Sub lot b	Sub lot c	Sub lot d
Swift Maintenance Services (1973) Ltd.		○	○	○	○
Hatherley Services Limited	Commercial	○	○		
The Acme Facilities Group		○	○		
Northern Equipment Ltd	Catering	○	○	○	○
NWCE Equipment Ltd	Foodservice	○	○		
TWO Services Ltd				○	
Whitco Catering & Bakery Equipment Ltd.				○	

Lot 7 – South East

Supplier/Lot		Sub lot a	Sub lot b	Sub lot c	Sub lot d
Swift Maintenance Services (1973) Ltd.		○	○	○	○
NWCE Equipment Ltd	Foodservice	○	○		
TWO Services Ltd		○	○	○	○
Whitco Catering & Bakery Equipment Ltd.		○		○	○

ThermoServ Ltd	●		●	
Integral Services Limited t/a HCE		●		

Lot 8 – South West

Supplier/Lot	Sub lot a	Sub lot b	Sub lot c	Sub lot d
Swift Maintenance Services (1973) Ltd.	●	●	●	●
NWCE Foodservice Equipment Ltd	●	●		
TWO Services Ltd			●	
Whitco Catering & Bakery Equipment Ltd.	●	●	●	●
Apeiron Catering LTD	●	●		
Integral Services Limited t/a HCE	●	●		

Contract Management

Annual Contract Review meeting will take place week commencing 22nd July 2024

Milk, Dairy, Morning Goods & Bread

Supply and distribution of Milk & Dairy to HE/FE (Lot 1), Milk & Dairy to Local Authorities (Lot 2), Bread & Morning Goods to HE/FE (Lot 3) and Bread & Morning Goods to Local Authorities (Lot 4)

Start: 24/01/22 End: 23/01/25

Current status	Two-year agreement with option to extend by 2 further years. Extended (3 rd year) until 23 rd January 2025.			
OJEU Process	Restricted Procedure. Supplies. FTS Publication Ref: 2022/S 000-035614			
Call off guidelines	<ul style="list-style-type: none"> Call off via: <ol style="list-style-type: none"> Direct award without re-opening competition, <i>or</i> Mixture of direct award and mini-competition (New), <i>or</i> Mini competition Lotted by region; therefore only invite suppliers, awarded to that regional lot, to bid See Buyers Guide & Tender Evaluation Report for full details Further competition service available, free of charge, to TUCO members 			
Framework Savings	Process Savings £6k			
Category Manager	Hannah Myton-Wright			
Pricing	Option to review every 6 months			
Suppliers/Lot	1	2	3	4
Cotteswold	○	○		
Dairy Link (various dairies - CJ Foods; Mortons, Wells, Creamline & Cotteswold),	○	○		
Henllan			○	○
KDC (Freshways)	○	○	○	○
Morris				○
Reynolds	○	○		
West Country Milk	○	○	○	○
West Horsley	○		○	
Wrights	○			
Contract Management	<ul style="list-style-type: none"> Almost all industries are being met with unprecedented cost pressures right now, and the farming industry has perhaps been one of the hardest hit. Suppliers submitting revised pricing effective from May. Until things settle down, pricing can be reviewed quarterly. Ron Chalker took the decision to withdraw from the framework (28.10.22) Pensworth Dairy went into administration on 16th February. 23.03.23 Fresh Pastures have taken the commercial decision to withdraw from Lots 1 & 3. Fresh Pastures went into administration on 24th July 2023. Kent Dairy Company were bought by Freshways. Their contract was novated 12.12.23. CRMs & Review of Net + taking place with suppliers w/c 12 Feb 2024. 			

Provision of Temporary & Permanent Catering Staff

Services framework providing access to catering staff in Lot 1: Midlands Lot 2: North-East England
 Lot 3: North-West England Lot 4: South-East England Lot 5: South-West England Lot 6: Wales
 Lot 7: Scotland Lot 8: Northern Ireland

Start: 01/10/21 End: 30/09/25

Current status	New Agreement. Agreement awarded for a minimum of two years with an optional 2 year extension taken in one year increments until 30.09.25							
OJEU Process	Restricted Procedure. Supplies. Ref: 2021/S 000-006567							
Call off guidelines	<ul style="list-style-type: none"> Call off via: <ol style="list-style-type: none"> Direct award without re-opening competition, <i>or</i> Mixture of direct award and mini-competition (New), <i>or</i> Mini competition Lotted by region; therefore only invite suppliers, awarded to that regional lot, to bid See Buyers Guide & Tender Evaluation Report for full details Further competition service available, free of charge, to TUCO members 							
Framework Savings	Process Savings £6k							
Category Manager	Nicola Mellor							
Pricing	Annually, with the exception of Government interventions							
Suppliers/Lot	1	2	3	4	5	6	7	8
Blue Arrow Ltd	○	○	○	○	○	○	○	○
SYFT ONLINE LIMITED (trading as Indeed Flex)	⊖	⊖	⊖	⊖	⊖	⊖	⊖	⊖
Arc Hospitality Recruitment Solutions Limited	○	○	○	○	○	○	○	○
Neuven Solutions Limited	⊖	⊖	⊖	⊖	⊖	⊖	⊖	⊖
The Kellan Group Limited	○	○	○	○	○	○	○	
ANGEL HUMAN RESOURCES LTD		○		○	○			
KSB Recruitment Consultants Ltd	⊖	⊖	⊖	⊖	⊖	⊖		
MSSHOSP Ltd	⊖	⊖	⊖	⊖	⊖	⊖	⊖	
Reed Specialist Recruitment	○	○	○	○	○	○	○	○
AJ Catering Staff Ltd			○	○				
Anthony James Consulting Ltd			⊖	⊖				
STARRYCARE UK LIMITED	⊖	⊖	⊖	⊖	⊖			
Search Consultancy Ltd	⊖	⊖	⊖	⊖	⊖	⊖	⊖	

SNS RECRUITMENT LTD				⊖		
Verve Personnel Ltd.	●	●	●	●	●	●
The Waiting Game (Bristol) Ltd.					●	●
Appetite4work				⊖	⊖	⊖
Paterson Personnel Limited	⊖			⊖	⊖	

Contract Management

- Paterson and Mint removed Feb22 as failed to send required evidence requested at award
- Anthony James Consulting removed as business will go via AJ Catering instead
- New rates sheets from 1st April 2023 to cover Government increases.
- Appetite4Work, KSB, Neuen Solutions, Search, SNS, Starry Care not given an extension due to lack of performance.
- Arc Hospitality given 6 months extension in light of potential impending work.

Sandwiches & Associated Products

Supply and distribution of **Retail Sandwiches (Lot 1)**, **Catering Sandwiches (Lot 2)** **Food to Go (Lot 3)** and **One stop shop (Lot 4)**

Start: 01/07/2022 End: 30/06/2024

Current status	Two-year agreement with option to extend by 2 further years;			
Procurement Procedure	Open Procedure. Supplies. TUCO Ref: CAT11060-TU Contract Notice Ref: 2022/S 000-006173 Award Ref: 2022/S 000-015765			
Call off guidelines	<ul style="list-style-type: none"> Call off via: <ol style="list-style-type: none"> Direct award without re-opening competition Mixture of direct award and mini competition Mini competitions Lotted by category not region; therefore, all suppliers awarded to Lot must be invited to bid See Buyers Guide for full details Further competition service available, free of charge, to TUCO members 			
Framework Savings	BT1 saving by lot Lot 1 Retail Sandwiches – 3.59% Lot 2 Catering Sandwiches – 1.59% Lot 3 Food to Go – 0.95% Lot 4 One stop shop – 2.32%			
Category Manager	Li Davies			
Pricing	Annual review			
Suppliers	Lot 1	Lot 2	Lot 3	Lot 4
Ginsters(Fresh Food For Now)	○	○	○	○
Lime Tree Foods t/a Sandwich King	○	○	○	○
On a Roll Sandwich Company	○	○	○	○
PJ's Foods	○	○	○	○
Raynor Foods	○	○	○	○
Simply Lunch	○	○	○	○
The Real Wrap Co	○	○	○	○
The Soho Sandwich Company	○	○	○	○
Tiffin Sandwiches	○	○	○	○
The Sandwich Larder	○	○	○	○
Contract Management	<ul style="list-style-type: none"> (Jan – Mar 24) Quarterly reviews have been completed, meeting minutes are available on the supplier webpage of TUCO website. Annual price review is in progress, the aim is to have new pricing in place for 1st September 2024. 			

Soft Drinks, Fruit Juice Concentrate & Associated Products & Services

Supply and distribution of Carbonated soft drinks (Lot 1), Still soft drinks including fruit juice, smoothies and flavoured milk (Lot 2) Sports, health and energy drinks (Lot 3), Bottled water including carbonated and flavoured water (Lot 4) and Concentrated juice and dispensers (Lot 5) Lot 6 One stop shop (lots 1-4)

Start: 01/10/22 End: 30/09/24

Current status Two-year agreement with option to extend by 2 further years;

OJEU Process Restricted Procedure

Supplies

Ref: **2022/S 000-010954**

Call off guidelines

- Call off via:
 1. Direct award without re-opening competition, *or*
 2. Mixture of direct award and mini competition (New), *or*
 3. Mini competition
- Lotted by category not region; therefore, all suppliers in that Lot must be invited to bid.
- See Buyers Guide & Tender Evaluation Report for full details also rate sheets by supplier.
- Further competition service available, free of charge, to TUCO members

Framework Savings BT1 saving is 2.50%

Category Manager JaneEve

Pricing

Suppliers	1	2	3	4	5	6
AG Barr	○	○	○	○		○
Bidfood	○	○	○	○		○
Brakes	○	○	○	○		○
Catering Services Supplies					○	
Coca Cola Enterprises	○	○	○	○		○
Dunsters Farm	○	○	○	○		○
Janes Beverages Foodservice					○	
Krogab					○	

Contract Management

- New documents are available on-line. Contract review meetings will be carried out on an annual basis. Sustainability reviews will be carried out on an annual basis, 6 months following contract reviews.
- Contract review meetings held November 2023.
- Most members buy soft drinks through the Convenience Retail or Grocery, Frozen & Chilled agreements. Some suppliers on the agreement are no longer delivering direct. Consideration is being given to not extending this agreement beyond the 2 years.

Sustainable Food Waste Management Services

Services framework providing access to On-site food waste management (Lot 1), Disposable Cups (Lot 2), Coffee Grounds (Lot 3), Off-site sustainable food waste collection service (Lot 4) and Waste Oil Recycling (Lot 5) Lot 6 - Catering Packaging (glass, cardboard, plastic, single use plastic, tin.) Collection and Recycling Service, Lot 7 - Compostable Packaging Waste Collection Service, Lot 8 - Food Waste Management Systems, Lot 9 - Surplus Catering Equipment

Start: 01/11/21 End: 31/10/24

Current status	Duration 01/11/21 – 31/10/23 with 2 X 12 month option to extend till 31/10/25. It is now in its first year extension period.								
OJEU Process	DPS Services Ref: 2021/S 000-019327								
Call off guidelines	<ul style="list-style-type: none"> Call off via: <ol style="list-style-type: none"> Completion of stage 2 (Supplier Competition) Lotted by category not region; therefore, all suppliers in that Lot must be invited to bid See Buyers Guide & Tender Evaluation Report for full details. Further competition service available, free of charge to TUCO members 								
Framework Savings									
Category Manager	Li Davies								
Pricing	N/A Pricing managed by TUCO member based on their Stage 2 award agreement								
Suppliers	1	2	3	4	5	6	7	8	9
Aerobic Technologies	○								
Biotech Europe	○								
Biffa				○		○			
Green Eco Technologies	○								
Elleteq Ltd	○			○					
Keenan Recycling			○	○			○		
Olleco		○		○	○	○	○		○
Ramco									○
Contract Management	Lot 1 - On-Site Food Waste Innovation, Lot 2 - Waste Disposable Cups Lot 3 - Waste Coffee Grounds, Lot 4 - Off Site Food Waste Collection, Lot 5 – Food Waste Oil Collection and Disposal Service Lot 6 - Catering Packaging (glass, cardboard, plastic, single use plastic, tin.) Collection and Recycling Service. Lot 7 - Compostable Packaging Waste Collection Service. Lot 8 - Food Waste Management Systems. Lot 9 - Surplus Catering Equipment Annual contract reviews meetings took place December 2023. Note of the meetings are available on the TUCO website.								

Provision of Temporary Structures – This framework is not being re-tendered

A services DPS agreement providing access to Temporary Kitchens, Equipment & Bars (Lot 1), Large Event Marquees & Temporary Structures (Gable width over 12m) (Lot 2), Small Event Marquees & Temporary Structures (Gable width up to 12m) (Lot 3) and Turnkey solution for Temporary Kitchens, Marquees & Temporary Structures (Lot 4)

	Start: 04/05/20 End: 03/05/24 – This Framework is not being re-tendered
Current status	Agreement within 1 st of 4 year agreement
OJEU Process	DPS Services. Supplies. TUCO - CAT11047-TU; OJEU – 2020/S 027-063353
Call off guidelines	<ul style="list-style-type: none"> Call off via: <ol style="list-style-type: none"> Completion of stage 2 (ITT) Lotted by category not region; therefore all suppliers in that Lot must be invited to bid See Buyers Guide for full details Second stage ITT service available, free of charge, to TUCO members
Framework Savings	Process Savings £6k
Category Manager	Nicola Mellor
Pricing	N/A Pricing managed by TUCO member based on their Stage 2 award agreement

Suppliers	Lot 1	Lot 2	Lot 3	Lot 4
Berry Marquees		☐	●	
Danco Plc		☐	●	
Pinnacle Marquees (UK) Ltd	●	●	●	☐
PKL Group (UK) Ltd	●			
Relocatable		☐	☐	
Stockbridge Marquees			☐	
Field and Lawn		☐	☐	
Nationwide Marquee Hire Ltd		●	●	
Fews Marquees	●	●	●	●

Contract Management

This framework will end 3rd May 2024

TUCO White Label Delivery App

TUCO are seeking to offer members a TUCO White Label Delivery App by creating a partnership with a single IT company (Checkfer Ltd Order Pay) on a software as a service (SAAS) model to use their platform for an agreed fee and promote this with TUCO branding.

	Start: 02/12/21 for a period of 9yrs with a break clause after 6yrs
Current status	Commenced 2 nd December 2021
OJEU Process	Competitive Dialogue TUCO - CAT11055-TU; OJEU – 2021/S 000-005312

Vending

Supply and distribution of Confectionery snacks / ambient (Lot 1), Food including sandwiches chilled (Lot 2), Beverages, bottles and cans (Lot 3), Beverages, hot drinks (Lot 4), Fully managed vending machine service including reverse vending (Lot 5), Self-fill machines only (Lot 6), Reverse vending (Lot 7), Retail/convenience store vending (Lot 8), Mobile vending (Lot 9), Express vending (Lot 10) and Telemetry systems (Lot 11)

Start: 01/10/20 End: 30/09/24

Current status	New agreement. Agreement within 3 rd year of 4-year agreement.										
OJEU Process	Dynamic Purchasing System Services TUCO Ref: CAT11050-TU OJEU Ref: 2020/S 035-083929										
Call-off guidelines	<ul style="list-style-type: none"> Call off via: <ol style="list-style-type: none"> Completion of stage 2 (ITT) Lotted by category not region; therefore all suppliers in that Lot must be invited to bid See Buyers Guide for full details Second stage ITT service available, free of charge, to TUCO members 										
Framework Savings											
Category Manager	Natalie Phillips										
Pricing	N/A Pricing managed by TUCO member based on their Stage 2 award agreement										
Suppliers/Lot	1	2	3	4	5	6	7	8	9	10	11
Abercromby Ltd	○	○	○	○	○			○			
ACM Environmental Ltd							○				
Aeguana Ltd	○	○	○	○		○		○		○	○
Alpine Vending	○	○	○	○	○	○					
Bensons Vending					○						
Border Vending NW Ltd	○	○	○	○	○	○					
Broderick Group		○	○	○	○	○	○			○	
Bulk Vending Systems	○		○	○	○	○		○		○	○
Coca Cola Hellenic					○			○			
Cymraeg	○		○	○	○	○				○	○
DC7 Vending	○		○	○	○	○	○			○	○
Eden Springs										○	
Excel Vending	○	○	○	○	○	○	○	○		○	○
Fairtrade Vending		○			○						
Ideal Vending	○	○	○	○	○	○	○	○		○	○
JW Vending	○	○	○	○	○	○		○		○	
Mother Group Ltd	○	○	○		○	○		○			
Options Management							○			○	

Refresh Vending	○	○	○	○	○	○	○	○	○
Selecta UK	○	○	○	○	○	○	○	○	○
Touch Automated Retail	○		○	○	○	○			
Upton Group	○		○	○	○	○		○	
VH Graddon					○			○	○
WEAREVIRI, PART OF THE WORK PERK	○	○	○		○			○	
Wilkes Vending Services	○	○	○	○	○	○			

Contract Management

- Latest Contract Review Meeting: November 2022.
- Sustainability review meetings were conducted in March-23 and minutes are available online.
- Lot 7 Reverse vending - The introduction of the Deposit Return Scheme in Scotland has been delayed until 1st March 2024.
- April-23 - Border Vending North-West Ltd newest additions on Lots 1 -6 and cover the North-West and North East.
- August-23 – ACM Environmental have been added to Lot 7 Reverse Vending covering all regions.
- August-23 – Coco Cola Hellenic have been added to Lot 5 Fully Managed Service and Lot 8 Retail / Convenience Store Vending
- October-23 – Contract review meetings scheduled for the week beg 02/10/23 with all suppliers with recorded spend.
- Mar-24 - Touch Automated Retail has been awarded under Lots 1,3,4,5,6
- Framework expires 30th September, renewal work underway.

Greenhouse Gas Calculator System (DPS)

A services DPS agreement providing access to Greenhouse Gas Calculation solutions.

	Start: 01/03/23 End: 29/02/28
Current status	Agreement launched on 01/02/24 Agreement starts 01/03/24 till 28/02/26 with 2 x12 months option to extend till 29/02/28
OJEU Process	DPS Services. TUCO - CAT11069-TU; Find a Tender – 2023/S 000-032718
Call -off guidelines	<ul style="list-style-type: none">• Call off via:<ol style="list-style-type: none">1. Completion of stage 2 (ITT)• See Buyers Guide for full details• Second stage ITT service available, free of charge, to TUCO members
Framework Savings	Process Savings £6k
Category Manager	Li Davies
Pricing	N/A Pricing managed by TUCO member based on their Stage 2 award agreement
Suppliers	Carbon Happy World Ltd Foodsteps Ltd Klimato Limited My Emissions Ltd Nutritics Limited Zedible Edinburgh Innovations

Contract Management

- Agreement launched on 01/02/24
- New supplier, Edinburgh Innovation was listed on 17th May 2024

New Agreements

The Contracting team are currently working on retendering the following agreements:

If you would like to get involved, then contact the relevant Category Manager to join the tender working party. Or you may have a supplier that may be interested in participating.

DipChem

(Disposables & Chemical)

Strategy & research in progress 2023

Natalie Phillips

Convenience Retail

Held 1st tender working party meeting December '23. Currently writing tender documents and research out with members for final feedback. Due to release tender w/c March 4th for new agreement to start 1st July 2024.