

CONFERENCE SPONSOR



TIPPING POINT



REGAINING THE BALANCE



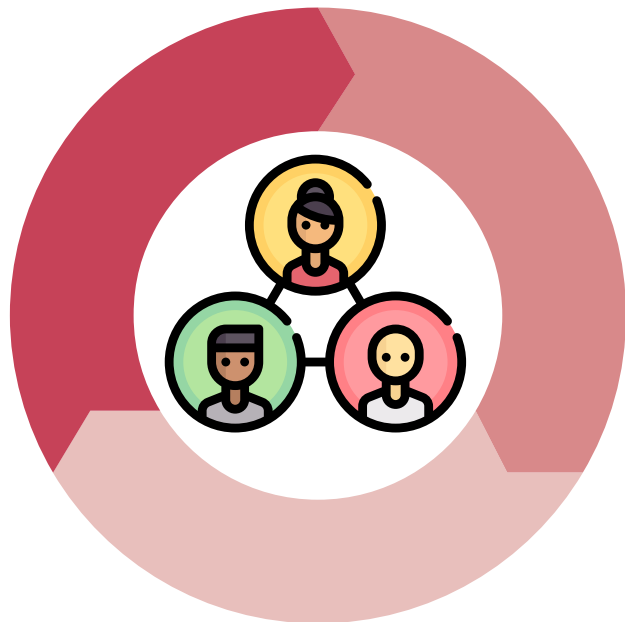
The University Caterers Organisation

SUMMER CONFERENCE

UNIVERSITY OF EXETER
29th - 31st JULY 2024

MEMBERS

We aim to recruit at least **50 new members** in **2024/2025**



ASSOCIATE	523
FULL	171
AFFILIATE	20

TOTAL MEMBERS **714**

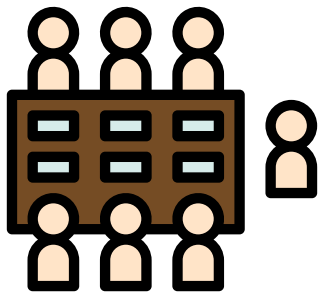
36

New Members

TUCO
The University Caterers Organisation

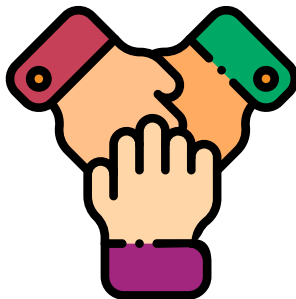
TIPPING POINT
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OUR PEOPLE



BOARD OF DIRECTORS

Matt Tebbit joined the Board



TUCO TEAM

Andrew Forrester joined the team



Alan Riddell stepped down from the Board after 8 years service.

Phil Rees-Jones to step down as Chair in **September 2024**

Amanda Pettingill to be the new Chair

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COURSES



CUSTOMER SERVICE



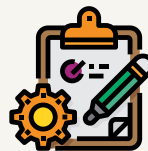
LEADERSHIP



SUSTAINABILITY



FINANCE



REPORT WRITING



HACCP



PRESENTATION SKILLS



COST CONTROL



MENTAL HEALTH

97

COURSES DELIVERED



103

**DIFFERENT MEMBERS
ATTENDED A COURSE**



995

**PEOPLE ATTENDED A
COURSE**



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COURSES



FOOD SAFETY



ALLERGENS

FREE

NOW FREE OF CHARGE

TO FULL MEMBERS

DEVELOPMENT DAYS



5



VISUAL
MERCHANDISING

4



FOOD
PHOTOGRAPHY

1

In 2024/2025 we will
deliver **12**
development days

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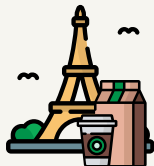
STUDY TOURS



**WORLDS OF
FLAVOUR**



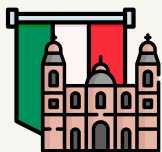
**CULINARY
OLYMPICS**



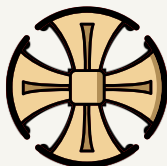
**FOOD TO GO
PARIS**



BILLINGSGATE



BOLOGNA



CANTERBURY



LIVERPOOL



NEW YORK

TOTAL

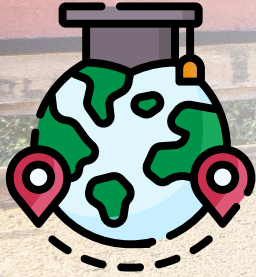


**8 STUDY TOURS
WITH 80 ATTENDEES**

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STUDY TOURS



COLOMBIA



FRANKFURT



ITALY



WORLD PIZZA
CHAMPIONSHIP



NACUFS -
KENTUCKY



WORLD OF
COFFEE



TEX MEX
MEXICO & DALLAS



DUBLIN

In **2024/2025** we
will deliver **15 study
tours** to over **150
people**

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**TIPPING
POINT**
REGAINING THE BALANCE

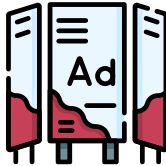
SUMMER CONFERENCE



TOTAL NUMBER OF DELEGATES
193



TOTAL NUMBER OF MEMBERS
55



TOTAL NUMBER OF EXHIBITORS
105



COMPETITIONS



Barista

Chefs' Challenge

Innovative Breakfast

Best Burger

Mixology Seafood

Love British Food



**NUMBER OF MEMBERS
COMPETED
25**



**FIRST TIME
COMPETING
80%**



**NUMBER OF PEOPLE
COMPETED
83**



**TOTAL NUMBER OF
DELEGATES
88**

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**TIPPING
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WINTER CONFERENCE



TOTAL NUMBER OF DELEGATES

119



NUMBER OF DIFFERENT
MEMBERS IN ATTENDANCE

19



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Winter Conference
KENT UNIVERSITY



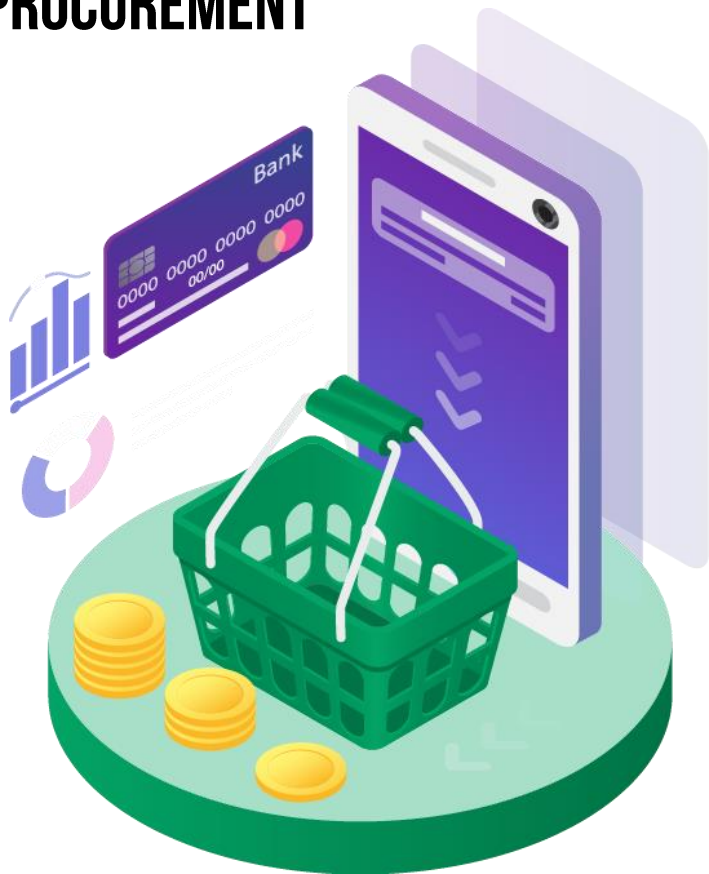
FREE OF CHARGE
TO FULL MEMBERS

The **2023 Winter Conference** was held on the 6th December at the University of Kent the theme of “**The Cost-of-Living Crisis**”.

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PROCUREMENT



£164.4M

ANNUAL SPEND

£16.4M

ANNUAL SAVINGS

9.99%

TOTAL % SAVING

20

AGREEMENTS

250

APPROVED SUPPLIERS

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**TIPPING
POINT**
REGAINING THE BALANCE

TUCO ONLINE



45

MEMBERS CONTRACTED



INCREASE OF

10



FREE

OF CHARGE
FOR TUCO SPEND



FREE

TRAINING &
IMPLEMENTATION



KCAL

ALLERGEN

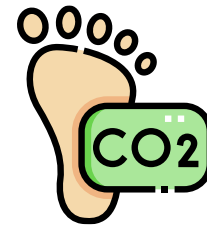
& CALORIE DATA



LABELLING



**DIGITAL
MENUS**



**CARBON
FOOTPRINTING**

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MENUS OF CHANGE



MENUS of CHANGE[®]

The Business of Healthy, Sustainable, Delicious Food Choices

24 PRINCIPLES OF HEALTHY,
SUSTAINABLE MENUS

SELF-ASSESSMENT TOOL

MENUS OF CHANGE PLEDGE



15

MEMBERS PLEDGED

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**TIPPING
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THE
TUCO
FOUNDATION

CHARITY LAUNCHED
1ST APRIL 2024

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**TIPPING
POINT**
REGAINING THE BALANCE



LOYALTY SCHEME BEING LAUNCHED FOR 2024/2025

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2023/2024 WHAT AN AMAZING YEAR!



36 New Members

Over 1000 people attended an Academy event

Largest ever Summer Conference

TUCO Competitions returned

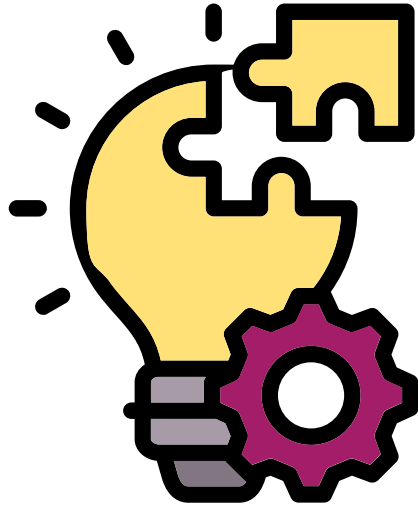
Highest ever level of spend and savings

TUCO Foundation launched

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**TIPPING
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LOOKING AHEAD



- **Recruit 50 new members**
- **Increase participation in TUCO agreement and grow spend by £10 million**
- **We will enhance the functionality of TUCO Online**
- **Increase the number of courses, study tours and development days**
- **Deliver free of charge legislative training**
- **Further develop and increase participation in the TUCO Competitions**
- **We will launch a loyalty scheme**

THANK YOU

**TIPPING
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